

# UPDATED MAPL FAQ

The library is opening on June 28<sup>th</sup>! Please read through these frequently asked questions, and if we missed something, contact us at 732-583-9100 or [info@matawanaberdeenlibrary.com](mailto:info@matawanaberdeenlibrary.com).

**Q: Is the library open right now?**

A: The library will be fully open to walk-in patrons as of 6/28/21.

**Q: Will there be any remaining safety procedures in place?**

A: Restrooms and limited seating will be available, but we ask that patrons still make purposeful and brief visits and stay physically distant from other patrons and staff.

We will be discouraging gatherings of groups and long stays in the library, and tutoring will not be allowed.

Unvaccinated patrons and staff will be required to wear a mask over nose and mouth. Mask wearing is optional for vaccinated patrons and staff.

Toys, puzzles, games, and children's computers will not be available.

The number of computers available in the reference room will be limited, and therefore, each patron will have a daily limit of 90 minutes per day of computer use.

All programs will continue online through the summer, and porch pickup will continue for patrons who are uncomfortable coming into the building.

**Q: What contactless services will continue to be provided by the library at this time?**

All of the contactless services that we offered during the pandemic are still available to patrons who do not wish to come inside the building.

- Our online resources are available 24/7 – including specific pages for student resources, item requests, and online browsing
- Our WiFi access was extended into the parking lot so that patrons can safely sit in their vehicles in the lot and utilize internet access with their devices, and it has been extended to the new benches in front of the library on Main Street, as well
- We are accepting requests for materials (including requests for materials from other libraries' collections) and a safe, contactless Porch Pick-up service
- We are offering remote programming for all ages
- Librarians and tech assistants are available to answer questions via phone and email

- If you or someone you know does not have access to our web site and would like to be on our call list to receive updates of our services via phone, please let us know - we will add you to our list and keep you informed of any news

**Q: How can I find out about the library's current services?**

A: Go to the library's website – [www.matawanaberdeenlibrary.com](http://www.matawanaberdeenlibrary.com) – follow us on Facebook or Instagram, or call or email the library for details.

**Q: How can I get a library card?**

A: You can come into the building (please bring ID with name and address), complete the brief form on our website – or just click on this link:

[https://lmac.ent.sirsi.net/client/en\\_US/lmac/search/registration/\\$N/SYMWS/true?](https://lmac.ent.sirsi.net/client/en_US/lmac/search/registration/$N/SYMWS/true?)

You will receive an email with a provisional library card number and PIN within about 24 hours.

**Q: Where can I return my materials?**

A: You can deposit all returned items in the book and DVD boxes in the library's parking lot or inside the library during operating hours. Quarantining of materials has ceased.

**Q: What about late fines and lost books?**

A: We are no longer charging late fines. If you have lost materials, call or email the library, or stop in to find out how to take care of those charges.

**Q: Can I donate books?**

A: Unfortunately, at this time, we cannot accept book or DVD donations. The Friends will not be holding a book sale for the foreseeable future, and we have limited storage space. Try Goodwill or Habitat for Humanity to see if they will accept your donations.

**Q: When is the library open?**

A: The library's hours are:

Mondays: 10am – 9pm

Tuesdays: 10am – 6pm

Wednesdays: 10am – 9pm

Thursdays: 10am – 9pm

Fridays: 10am – 6pm

Saturdays: 9am – 12:30pm (summer hours); 9am – 5pm after Labor Day

Sundays: 12pm – 5pm

**Q: When will things go back to normal?**

A: The current procedures described above will be revisited at the end of the summer and possibly revised at that time.